

 Phone:
 469-619-ROCC (7622)

 Fax:
 469-458-7024

 Email:
 <u>ROCC@richlandoaks.org</u>

 Website:
 richlandoaks.org

**Richardson** 1221 Abrams Rd. Ste. 325 Richardson, TX 75081

**Plano** 920 18<sup>th</sup> St. Plano, TX 75074 **McKinney** 6401 Eldorado Pkwy, Ste 208 McKinney, TX 75070 **Prosper** 212 E. Broadway St. Prosper, TX 75078

## ASSESSMENT INTAKE PACKET (Child or Adolescent)

#### Included in this Packet:

- (1) Information & Consent Form (pp. 2-7)
- (2) Notice of Privacy Practices (pp. 8-9)
- (3) Acknowledgment of Receipt of NPP (p. 10)
- (4) Assessment Fee Agreement (pp. 11-12)
- (5) Intake Questionnaire (pp. 13-18)
- (6) Credit Card Authorization (p. 19)

#### Instructions:

Before your child's Appointment:

- (1) Read, Sign and Date the **ROCC Office Copy** of the **Information & Consent Form** (Keep the Client Copy that is printed for you)
- (2) Complete the Intake Questionnaire
- (3) Review the Notice of Privacy Practices (NPP)
- (4) Sign/Date the Acknowledgment of Receipt of NPP

Bring to your child's Appointment:

- (1) The signed ROCC Office Copy of the Information & Consent Form
- (2) The signed Acknowledgment of Receipt of NPP

If you have any questions regarding these forms, please call (469) 619-7622.

## Assessment Information and Consent Form (Minor)

[Client Copy – Keep for your records]

#### Child's Name:

#### Services Provided

Richland Oaks Counseling Center (ROCC) offers a variety of therapy and assessment services provided by psychologists, counselors, psychology post-doctoral and pre-doctoral interns, licensed professional counselor interns, and psychology and counseling graduate students.

## I understand that if my child has parents that are divorced and/or part of a joint custody arrangement I must furnish the clinician with a copy of the divorce decree and most current child custody arrangement and/or provide any updates and changes before work can begin per Texas state law.

#### **Psychological Assessment**

Psychological assessment provides the opportunity to evaluate an individual compared against normative samples in order to determine how similar or different they are from the normative group. The benefits of completing a psychological assessment may include obtaining a detailed description of strengths and challenges in the areas covered by the assessment (e.g., intellectual, academic, social-emotional functioning), and recommendations for addressing areas of difficulty. For example, this information might be useful to help a child qualify for special accommodations in his or her educational environment. Please note, as of 2015 in the state of Texas, psychologists (and any clinician in training) are not permitted to provide statements in court regarding appropriate custody of a minor, parental fitness (i.e. which parent is a psychologically better fit to raise the child), and/ or parental alienation unless they have had specialized training in this area (usually referred to as Forensic Psychologists). Please consult with your clinician regarding their training in this area.

Psychological assessment typically presents a relatively low risk to participants. It is possible that individuals may feel uncomfortable or anxious about being tested. Assessors are trained to detect and respond sensitively to indications of anxiety.

Psychological Assessments for minors attempts to include information from one and/or all parent(s), legal guardian(s), other caregivers, teachers, school counselors, physicians, and other medical or mental health providers.

#### **Confidentiality**

In keeping with professional ethical standards and state and federal law, all services provided by the staff of ROCC are kept confidential except as noted below and in the accompanying Notice of Privacy Practices. We consult as needed within the staff of ROCC about the best way to provide the assistance that you might need. As required by psychological practice guidelines and current standards of care, we keep records of all assessments. These records are stored securely in a manner consistent with federal and professional security standards for medical records. All requests for records should be done in writing, with a Release of Information form. Please be advised, a succession plan is in place if your clinician should become seriously ill, impaired in some capacity, or pass away unexpectedly.

ROCC professional staff have a legal responsibility to disclose client information without prior consent when a client is likely to harm himself, herself or others unless protective measures are taken, when there is reasonable suspicion of abuse of children, dependent adults or the elderly, when the client lacks the capacity to care for him or herself or when there is a valid court order for the disclosure of client files. Fortunately, these situations are infrequent.

By signing this form you also give ROCC permission to communicate with the Emergency Contact that you have designated if we believe that you or your child are at risk. If you are suing someone or being sued, or if you are charged with a crime and you tell the court that your child is a client at ROCC, ROCC or your child's assessor may then be ordered to show the court your child's records. Please consult your lawyer about these issues. Please consult with your assessor if you have questions about confidentiality.

#### **Policies**

In general, you may review your child's records in ROCC's files at any time. There are some limitations regarding raw testing data, but for the most part, you have access to your child's information. You may add to this information or correct this information, and you may have copies of the records. However, you may not examine records created by anyone else and sent to ROCC. In some very rare situations, parts of your child's records may temporarily removed before you see them. This would happen if it is determined that the information would be harmful to your child; nevertheless, the assessor or appropriate ROCC staff will discuss this with you if it becomes an issue.

ROCC is not an emergency or crisis intervention facility. In the event of an emergency or crisis between scheduled appointments, go to the nearest emergency room or seek help by calling Contact Counseling and Crisis 24-Hour Line at 972-233-2233 (adult) or 972-344-8336 (teens), the Suicide Crisis Center 24-Hour Line at 214-828-1000 (all ages), or call 911 if it is a life-threatening situation.

#### Fees for Service

Richland Oaks' clinicians are individually contracted with insurance companies. Not all clinicians take insurance, and some take only certain panels. If we are in-network with your insurance, we will attempt to verify benefits before your first session and file claims accordingly. Please note that we are only able to provide you with an estimate of benefits and the insurance company reserves the right for the final approval. You will be responsible for charges which are not covered or contracted by insurance. If we are not in-network, we will provide you with a Superbill, upon request, so that you may file with your insurance company.

There will be a fee of **\$10** should you chose to request medical records. Medical records sent to another provider of services will not incur a fee.

#### **Cancellation Policy**

ROCC clinicians look forward to working with you (and your child). Our assessment sessions are approximately four (4) hours long. It is our strict policy to stay on time for all scheduled appointments. Therefore, if at all necessary, your wait time is kept to a minimum. Due to the length of time provided for each appointment, it is critical that you arrive on time for your appointments. If you are more than 20 minutes late, we will have no choice but to reschedule your appointment and you will be responsible for the fees of a no show. In order to avoid paying no show fees, we require at least forty-eight (48) hours' notice for all assessment cancellations, unless your appointment is on Monday, at which we cancellation needs to be before 3pm on the prior Wednesday. **Insurance companies will not pay for "No Shows or Late Cancellations," therefore you will be responsible for the <u>second</u> no show or late cancellation, you will not be able to schedule another appointment and will be referred to another provider.** 

#### Use of electronic mail/text features/social media

Please be aware that e-mail may not be private or confidential and may not be read by the recipient in a timely fashion. With regards to any client of ROCC (adult or minor), your clinician will not communicate therapeutic information via email. Your clinician will not provide updates on minor's symptoms, presenting issues, or treatment feedback via email, regardless of your choice to communicate such information to the clinician. Not all clinicians have work phones with text features; however, if this feature is available only scheduling information should be discussed. Please ask your clinician if texting is an option. Clinicians work to protect your (your child's) privacy, thus will not accept requests for connecting or messaging on social media sites.

#### Search Engines

It is not a regular part of our practice to search for clients on Google, Facebook, or other searchable sites. An exception could be during a crisis. If we have reason to suspect you are a danger to yourself or others and have exhausted all other reasonable means to contact you and/or your emergency contact, then we may use a search engine for information to ensure your welfare. If this ever occurs, it will be fully documented and discussed with you at your next session.

#### Location-Based Services

Please be aware if you use location-based services on your mobile phone you may compromise your privacy while attending sessions at the office. The office is not a check-in location on various sites such as Facebook, however it can be found as a Google location. Enabled GPS tracking makes it possible for others to surmise you are a client due to check-ins at the office location.

#### ROCC is a training and research site for psychologists and counselors

ROCC is a training and research facility. Thus, the assessment your child receives may be conducted in full or in part by a graduate clinical psychology student, pre-doctoral intern, post-doctoral fellow, or licensed psychologist. All assessors in training will inform you of their trainee status as well as the name of their supervising psychologist who can be contacted through our office. In order to adequately supervise trainees, a supervisor may ask that the assessment session be audio or video recorded. Staff psychologists may also wish to record sessions for the purpose of training others but will ask your permission to do so. All recordings are kept confidential in the same manner as your child's assessment records and will be erased after supervisory review. You may choose not to have your child's sessions recorded. Please talk with your assessor if you have questions about audio and video recording.

ROCC utilizes psychological test data in archival research and the training of graduate students in mental health. Archival research is the study of past psychological test scores from your child's records to investigate scientific questions that arise in the future. This scientific investigation is generally aimed at improving treatment outcomes and increase our understanding of psychiatric conditions. This data will be collected, scored without you or your child's name being identified and without any personal information from which you or your child may be identified. By signing this form you agree to allow the use of this data for research with the understanding that you will receive no financial benefit from the use of the archival data.

#### **Consent**

By signing below, I agree to allow my child to be evaluated by a qualified ROCC assessor. I understand the purpose of the interviews, psychological tests, and/or observations involved in the evaluation are to prepare a written psychological report concerning the assessor's professional opinion regarding my child's current functioning.

During the course of the evaluation, psychological testing is provided under standardized procedures and will take place under specific testing conditions. I agree to encourage my child to do his or her best. If for any reason I do not believe my child can do his or her best, I agree to inform the assessor so that the evaluation can be stopped and rescheduled for a time when my child will feel more comfortable. If your child becomes tired, hungry, thirsty, or uncomfortable in any way during the evaluation, please encourage them to let the assessor know your child can be given an opportunity to take a break.

I understand I have the right **not** to sign this form. My signature below indicates I have read and discussed this agreement; it **does not** indicate that I am waiving any of my or my child's rights. I understand I can choose to discuss my concerns with the assessor before my child begins any formal assessment. I understand that after the assessment begins I have the right to withdraw my consent to my child's assessment at any time, for any reason. However, I will make every effort to discuss my concerns with the assessment.

I understand that no specific promises have been made to me by the assessor or ROCC staff about the results of my child's assessment, the effectiveness of the procedures used, or the number of sessions necessary for the assessment to be completed. Information obtained during my evaluation will be confidential and privileged except for the limitations noted above. I understand that a report will be written and submitted to other professionals of my choosing. No other reports will be made except by my specific permission or by appropriate court order.

I, (parent/legal guardian) agree to allow my child
to enter into psychological assessment at Richland Oaks Counseling Center (ROCC)
in accord with the policies outlined above. If self pay, the total price for the assessment will be \$

Parent/Guardian's Printed Name

Signature

Date

Clinician's Printed Name

Signature

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I understand that no specific promises have been made to me by the assessor or ROCC staff about the results of my child's assessment, the effectiveness of the procedures used, or the number of sessions necessary for the assessment to be completed. Information obtained during my evaluation will be confidential and privileged except for the limitations noted above. I understand that a report will be written and submitted to other professionals of my choosing. No other reports will be made except by my specific permission or by appropriate court order.

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in accord with the policies outlined above. If self pay, the total price for the assessment will be \$

Parent/Guardian's Printed Name

Signature

Date

Clinician's Printed Name

Signature

## Notice of Privacy Practices (NPP), Minor

#### [Client Copy – Keep for your records]

## This notice describes how mental health information about your child may be used and disclosed and how you may obtain access to this information. Please review it carefully.

Richland Oaks Counseling Center is a teaching and research clinic. Graduate counseling and clinical psychology students, psychology pre-doctoral interns and post-doctoral fellows, and licensed professional counselor interns may participate in your child's care as a part of their mental health training programs. All care is overseen and supervised by a licensed mental health professional. All information describing your child's mental health treatment and related health care services ("mental health information") is personal, and we are committed to protecting the privacy of the personal and mental health information that you and your child disclose to us. We are required by law to maintain the confidentiality of information that identifies your child and the care he or she receives. When we disclose information to other persons and companies to perform services for us, we require them to protect you and your child's privacy, too. This Notice also applies to your psychologist, counselor, psychiatrist and other health care professionals who provide care to you or your child. We must also provide certain protections for information related to your child's medical diagnosis and treatment, including HIV/AIDs, and information about alcohol and other substance abuse. We are required to give you this Notice about our privacy practices, you and your child's rights, and our legal responsibilities.

#### WE MAY USE AND DISCLOSE YOUR MENTAL HEALTH INFORMATION:

• <u>For Treatment</u>. For example, we may give information about your child's psychological condition and functioning to other health care providers, such as your child's pediatrician or another psychologist, to facilitate your child's treatment, referrals, or consultations.

• <u>For Payment.</u> For example, a health care provider may contact your insurer to verify what benefits your child is eligible for, to obtain prior authorization, and to receive payment from your insurance carrier.

• <u>For Healthcare Operations</u> For example, we may give information to University or professional mental health and training organizations to review the quality of care provided, for performance improvement, or for the training of health professionals. Other examples could include audits and administrative services, and case management and care coordination.

• <u>For Appointments and Services</u> to remind you of an appointment, or tell you about treatment alternatives or health related benefits or services.

• <u>To Individuals Involved in a Child's Care</u>. For example, parents or guardians of a minor receiving treatment or evaluation.

• <u>With your written authorization</u> we may use or disclose mental health information for purposes not described in this Notice.

# WE MAY USE YOUR CHILD'S MENTAL HEALTH INFORMATION FOR OTHER PURPOSES WITHOUT YOUR WRITTEN AUTHORIZATON:

• <u>As Required by Law</u> when required or authorized by other laws, such as the reporting of child abuse, elder abuse, disabled or dependent adult abuse.

• <u>For health oversight activities</u> to governmental, licensing, auditing, and accrediting agencies as authorized or required by law including audits; civil, administrative or criminal investigations; licensure or disciplinary actions; and monitoring of compliance with law.

• <u>In Judicial Proceedings</u> in response to court/administrative orders, subpoenas, discovery requests or other legal process. If ROCC and/or your child's assessor is subpoenaed to appear in court and provide testimony regarding our knowledge and experience of your child and our assessment, we will assert privilege on your behalf. Nevertheless, if the judge insists we testify, we will testify truthfully and honestly to our thoughts and professional opinion

• <u>To Public Health Authorities</u> to prevent or control communicable disease, injury or disability, or ensure the safety of drugs and medical devices.

• <u>To Law Enforcement</u> for example, to assist in an involuntary hospitalization process.

• <u>To the State Legislative Senate or Assembly Rules Committees</u> for legislative investigations.

• <u>For Research Purposes</u> subject to a special review process, and the confidentiality requirements of state and federal law.

• <u>To Prevent a Serious Threat to Health or Safety</u> of an individual. We may notify the person, tell someone who could prevent the harm, or tell law enforcement officials.

• <u>To Protect Certain Elective Officers</u> including the President, by notifying law enforcement officers of potential harm.

#### YOU HAVE THE FOLLOWING RIGHTS:

To Receive a Copy of this Notice when you obtain services for your child.

• <u>To Request Restrictions</u>. You have the right to request a restriction or limitation on the mental health information we disclose about your child for treatment, payment or health care operations. You must put your request in writing. We are not required to agree with your request. If we do agree with the request, we will comply with your request except to the extent that disclosure has already occurred or if you are in need of emergency treatment and the information is needed to provide the emergency treatment.

• <u>To Inspect and Request a Copy of Your Child's Mental Health Record</u> except in limited circumstances. A fee will be charged to copy your child's record. You must put your request for a copy of your records in writing. If you are denied access to your child's mental health record for certain reasons, we will tell you why and what your rights are to challenge that denial.

• <u>To Request an Amendment and/or Addendum to Your Child's Mental Health Record</u>. If you believe that information is incorrect or incomplete, you may ask us to amend the information or add an addendum (addition to the record) of no longer than 250 words for each inaccuracy. Your request for amendment and/or addendum must be in writing and give a reason for the request. We may deny your request or an amendment if the information was not created by us, is not a part of the information which you would be permitted to inspect and copy, or if the information is already accurate and complete. Even if we accept your request, we do not delete any information already in your child's records.

• <u>To Receive an Accounting of Certain Disclosures</u> we have made of your child's mental health information. You must put your request for an accounting in writing.

• <u>To Request That We Contact You By Alternate Means</u> (e.g., fax versus mail) or at alternate locations. Your request must be in writing, and we must honor reasonable requests

**CHANGES TO THIS NOTICE:** Richland Oaks Counseling Center reserves the right to change or revise this Notice. If a revision is made to our policies and procedures, a revised copy will be posted in the office and a copy will be provided to you upon request.

**CONTACT INFORMATION**: If you have any questions about this Notice, please contact the office manager at Richland Oaks Counseling Center, 1221 Abrams Road, Suite 325, Richardson, Texas, 75081, or by telephone at 469-619-7622. If you believe your privacy rights have been violated, you may contact the Texas Board of Examiners of Psychologists at 1-800-821-3205 or the Texas Board of Examiners of Professional Counselors at 1-800-942-5540. You may also send a written complaint to the Secretary of the U.S. Department of Health and Human Services. You will not be penalized for filing a complaint.

Effective Date: May 1, 2012

## **Acknowledgment of Notice of Privacy Practices**

[ROCC Office Copy]

The Richland Oaks Counseling Center Notice of Privacy Practices provides information about how we may use and disclose protected health information about your child.

\_\_\_\_\_

In addition to the copy we will provide you, copies of the current notice may be obtained through the office manager at ROCC.

I acknowledge that I have received the Notice of Privacy Practices.

Signature of Client or Client's Legal Representative

Print Name

Interpreter (if applicable) \_\_\_\_\_\_\_Relationship to Client \_\_\_\_\_\_

## **Assessment Fee Agreement (Minor)**

[Client Copy- Keep for your records]

## **Financial Responsibility**

Payment is due at the time of service unless other arrangements are made in advance with the ROCC director or Office Manager. I understand that ROCC does not accept all insurance panels; however, they will provide the necessary information allowing me to file the claim myself. I understand that it is strongly recommended to contact my insurance company to clarify benefits and reimbursement for psychological services. I also agree to pay for any charges not covered by insurance.

I understand that this regular fee will be charged for any additional professional services rendered for my child at my request, such as phone contacts with me or my child over 10 minutes, consults with other professionals, preparation of special forms, summaries, letters, etc. that are not related to my direct treatment. This includes paperwork for disability and legal matters.

Child's Printed Name

Parent or Guardian's Printed Name

Signature of Parent or Guardian

## **Assessment Fee Agreement (Minor)**

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Child's Printed Name

Parent or Guardian's Printed Name

Signature of Parent or Guardian

Today's Date: \_\_\_\_\_ / \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## **INTAKE QUESTIONNAIRE:**

Section A: Parent/Guardian Information				
(A1) Contact information:				
Parent/Guardian's Full Name				
		D.O.B		
Occupation				
Place of Employme	nt		_	
Street Address				
		Zip		
	l communications	to this address		
Cell Phone			_	
		□ OK to Leave Message		
Home or Other Pho			-	
		□ OK to Leave Message		
Preferred E-mail ad	Idress: (Please be a	aware that email might not be confidential.)		
OK to email reg	arding your child's	sappointment		
Second Parent/Guardi	ian's Full Name		_	
<b>Relationship to Clie</b>	nt	D.O.B		
Place of Employme	nt		_	
Street Address				
City/State		Zip		
	l communications	to this address		
Cell Phone			_	
		□ OK to Leave Message		
Home or Other Pho			_	
$\Box$ OK to Phone	$\Box$ OK to Text	$\Box$ OK to Leave Message		
Preferred E-mail ad	ldress: (Please be a	aware that email might not be confidential.)		
OK to email reg	arding your child's	sappointment		
Additional Parent/Gu	ardian's Full Nam	ne	_	
		D.O.B		
Place of Employment	nt			
Streat Addread				
City/State		Zip		
OK to forward	l communications	to this address		
Cell Phone			_	
OK to Phone	$\Box$ OK to Text	□ OK to Leave Message		
Home or Other Pho			_	
$\Box$ OK to Phone		□ OK to Leave Message		
Preferred E-mail address: (Please be aware that email might not be confidential.)				
$\Box$ OK to email reg	arding your child's	sappointment		

## RICHLAND OAKS COUNSELING CENTER

Section A: Parent/Guardian Information (Cont.)		
(A2) Preferred Method of Contact:		
□ Cell Phone □ Home Phone □ E-mail □ Mail □ Other (specify)		
(A3) Referred to Richland Oaks Counseling by: (check all that apply)		
<ul> <li>□ Self (see below)</li> <li>□ Friend</li> <li>□ Family Member</li> <li>□ School</li> <li>□ Hospital</li> <li>□ Clergy/Religious Leader</li> <li>□ Medical Provider</li> <li>□ Mental Health Provider</li> <li>□ Disability Services or Social Security Admin</li> <li>If referred by physician or mental health provider, please provide their name and contact information:</li> </ul>		
If Self, how did you hear about our services?   ROCC Website  Other Website  Internet Search  Brochure  Presentation/Lecture/Workshop Other (specify)		
(A4) Emergency Contact:		
Name		
Relationship to you Phone		
Address		
(A5) Parent / Guardian's Current Relationship Status: □ Single □ Partnered □ Married □ Separated □ Divorced □ Widowed □ Other (specify)		
(A6) Do you as parent / guardian have full custody of this child?		
☐ If no, I attest that I have the independent right to provide services for the minor child and I have provided the most recent court orders/custody agreement to that effect.		

## RICHLAND OAKS COUNSELING CENTER

Section B: Child Information
(B1) Child's Legal Name:
First Name MI Last Name
Preferred Name/Nickname:
(B2) Child's Birth Date: / / / Current Age:
(B3) Child's Educational Information:
Current Grade:
Schools Attended/Attending (School Name and City):
Any special services or accommodations received:
(B4) Child's Gender:
Female   Male   Transgender   Other
(B5) Child's Ethnicity:
□ Prefer Not to Answer
(B6) Child's Sexual Orientation:
□ Bisexual □ Heterosexual □ Lesbian/Gay □ Questioning
Other (specify)
(B7) Please list the members of your child's family (e.g., parents, siblings, relatives with whom your child is close: <u>Name, Relationship to child, Living or Deceased, Age (or age at time of death), Occupation</u> (e.g., Sally, sister, living, 12, student)
(B8) Is there a family history of mental illness, substance abuse, or learning difficulties?
$\Box$ Yes (specify below) $\Box$ No
If yes, please provide a brief explanation:

## RICHLAND OAKS COUNSELING CENTER

Section B: Child Information (cont.)		
<ul> <li>(B9) Is there a history of physical, sexual, or emotional abuse of the client? □ Yes □ No</li> <li>Has CPS ever been involved with the family and/or client? □ Yes □ No</li> <li>Is CPS currently involved with the family and/or client? □ Yes □ No</li> <li>Are there any legal or criminal issues which affect the client (either their own or in the family)? □ Yes □ No</li> <li>Does the client have a history of substance use/abuse in any capacity? □ Yes □ No</li> <li>(**Clinician will ask about any, "Yes," answers during the clinical interview.**)</li> </ul>		
Section C: Child's Health History		
(C1) Child's Pediatrician/Physician Information: (list name, address, and phone number)		
(C2) When was your child's last physical exam/well-visit?		
(C3) Currently, how is your child's physical health?		
$\square$ Poor $\square$ Unsatisfactory $\square$ Satisfactory $\square$ Good $\square$ Excellent		
If yes, please describe:		
(C6) Please list any other persistent physical symptoms or health concerns		
(C7) Does your child regularly take any prescribed medications, over-the-counter drugs, supplements, or alternative remedies to treat a medical condition? □ Yes □ No If yes, please list any medications you are <u>currently</u> taking, the condition for which the medication is taken, and the prescribing physician (if applicable): (e.g. Albuterol 5 mg/mL (nebulizer) as needed for asthma, Family Doctor)		
Psychiatric medications?		

	d have (or have they had) an IEP or 504 in place at school and what was the reason
16) Has your child	been prescribed psychiatric medication in the <u>past</u> ?
Yes (specify below	) 🗆 No
	t medications, dosage, and when taken: ng, 2012-2014)
ere the medication	s helpful?
17) Has your child	ever seen a psychiatrist or been hospitalized for psychiatric reasons?
Yes (specify below	) $\Box$ No
yes, please specify	who, when, and why:
Was the hospitali	
ection D: Presenting	g Concerns
ction D: Presenting	
ction D: Presenting	g Concerns
ction D: Presenting 1) Briefly describe 1) and the second secon	g Concerns
ction D: Presenting 1) Briefly describe 1) and the second secon	g Concerns what brings you and your child to Richland Oaks Counseling Center:
Pl cont.) Is there an arcumstances or cha	g Concerns what brings you and your child to Richland Oaks Counseling Center:
ction D: Presenting (1) Briefly describe (1) Briefly describe (1) Cont.) Is there an (1) cont.) Is there an (1) cont.) Is there an	g Concerns what brings you and your child to Richland Oaks Counseling Center:
ction D: Presenting 1) Briefly describe 1) and the second secon	g Concerns what brings you and your child to Richland Oaks Counseling Center:
ction D: Presenting 1) Briefly describe 1) and the second secon	g Concerns what brings you and your child to Richland Oaks Counseling Center:
D1 cont.) Is there an now?	g Concerns what brings you and your child to Richland Oaks Counseling Center:

Thank you for completing the Intake Questionnaire.

## **Credit Card Authorization Form For Ongoing Therapy Sessions**

PLEASE PRINT OUT AND COMPLETE THIS AUTHORIZATION AND RETURN TO US. All information will remain confidential.

I, \_\_\_\_\_, give Richland Oaks Counseling Center permission to charge the following credit card, debit card, flexible spending card, or health savings account for the following reasons:

- Counseling Sessions
- Report/Paperwork Requests
- Records Requests
- Late Cancellations/No Show
- Group Sessions

Name on card:	
Card Number:	Exp. Date:
Billing Zip Code:	Security Code:

#### Please initial the following:

\_\_\_\_\_ I understand that this release is limited to what I have agreed to above. If I would like to change the card information in the future, I will need to alert my counselor.

\_\_\_\_\_\_ I understand that should an account become overdrawn, I am responsible for any incurred fees.

\_\_\_\_\_\_ I understand that all credit cards are subject to a \$3 convenience fee. I understand that this fee will be applied to each transaction on my card.

\* If, for any reason, multiple "charges" are processed as one single transaction – e.g., accrued charges/past due balances, multiple family members paying for individual sessions in a lump sum payment – one (1) \$3 convenience fee would be applied for the transaction.

\_\_\_\_\_ I agree that I will pay for services in accordance with the issuing bank cardholder agreement.

\_\_\_\_\_\_ I understand that this release is valid when I sign it, and that I may withdraw my consent to this release at any time, either verbally or in writing.

#### Card holder: Print Name, Sign, and Date below:

Printed Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_